



## A Complete Guide to Execulink's Fibre Installation Process

If you're reading this, that means your community has been chosen to receive our Fibre services - congratulations! You're probably wondering what to expect over the next few months. To help you prepare for the upcoming Fibre activities in your area, check out our step-by-step overview below!

### Planning

- Before we can begin construction, we first have to assess the area and obtain permission from the town
- We will mark your property with coloured paint or flags to identify any underground utilities

### Construction

- Our construction team will begin building Fibre in your neighbourhood
- We use minimally invasive and trenchless construction methods to bury the Fibre cables underground along your street

### Pre-wire & Site Survey

- We will visit to determine the best location to connect the Fibre build from the road to your home
- A small grey box will be mounted on the side of your house; its job is to connect the Fibre outside to your internal home wiring
- Any additional underground utilities (such as dog fences or sprinkler systems) will be identified

### Installation

- We will return to connect the Fibre build from the road to the small grey box on the side of your house
- The Fibre will be connected internally at your hydro panel, utilizing your existing home wiring
- An ONT (Optical Network Terminal) will be mounted along with any other hardware required to service your home
- A modem/router will be installed
- **Note:** In some cases, we will need to run temporary Fibre line above ground from the street to your home. Visit [www.execulink.ca/fibre](http://www.execulink.ca/fibre) for more information.

### Cleanup

- Any outstanding holes and areas of your lawn that were disturbed will be repaired with topsoil and grass seed

We are so excited to bring Fibre to your community! If you have any questions please do not hesitate to connect with us at **1.866.765.2282** or [customercare@execulinktelecom.ca](mailto:customercare@execulinktelecom.ca). To learn more about Fibre visit [fibre.execulink.ca](http://fibre.execulink.ca) today!