

Network Administrator
Full-time, Permanent
Woodstock, Ontario

As a member of the Network Operations team, you will be responsible for the installation, layout, maintenance, and optimum performance of all network components and services.

In this role, you'll support planning, design, analyzing, and providing technical support for data communications networks or group of networks. Additional responsibilities include conducting research and evaluation of network technologies and recommending purchases of network equipment.

The ideal candidate will have strong troubleshooting skills and will provide exceptional internal and external customer service to support troubleshooting issues as a final point of escalation for the business.

Position Details

- Full time position, with primary hours between Monday to Friday 8:00 AM to 4:30 PM
- Hybrid work opportunity with primary work location based out of the Woodstock, ON office
- Rotational on-call support, and overnight maintenance (between 1:00 AM and 6:00 AM) is required
- Will require travel to Data Centre & Central Offices throughout South-western Ontario including the GTA

Work for a company that supports what is most important to you.

At Execulink, we live our Values. We build up our community by giving back through community donations that matter to you. Check out our [Humans of Execulink](#) Blog to see why our employees love being part of this awesome team: <https://www.execulink.ca/blog/tag/humans-of-execulink/>

What We Offer

Our awesome total compensation package includes perks and benefits such as:

- Competitive starting salary
- A culture that supports your growth and needs, with flexible hybrid work options
- Opportunity to grow your compensation through our referral bonus plan
- Matching RRSP contributions to grow your savings
- A Comprehensive benefits plan including medical, dental, drug, and vision coverage
- Discounted Execulink services for your personal use
- Tuition reimbursement
- A Health & Wellness Program, which includes \$300 to be spent on your personal wellness
- Interest free equipment loans to stay current with your personal tech needs

Duties include, but are not limited to

- Responsible for the design, configuration and implementation of the systems and network equipment that create and support the products that Execulink offers
- Responsible for the proper design, installation, and maintenance of the network infrastructure and new products and services
- Troubleshooting, diagnosing and resolving hardware and software issues reported from Staff or from the systems
- Pursuing support with Third Parties as required

- Performing on-site work when required where any equipment that may be supported is located
- Reviewing/creating documentation including network drawings and training other staff to work with tools provided
- Implementation of services
- Escalated Troubleshooting
- Software Updates and network security measures of relevant systems
- Proof of Concept testing of new systems and production roll out
- Development of new services and technologies.
- Any other duties as may be assigned from time to time

What You Offer

- A College or University diploma or degree in a related discipline is preferred. High School Diploma will be considered with demonstration of significant experience
- Valid Class G Driver's License and access to reliable transportation
- Capacity to learn complex concepts and apply them in real world situations demonstrated through education or work experience
- Certifications in Cisco CCIE Service Provider (CCIE) or Juniper Service Provider Routing and Switching (JNCIE-SP) are required
- Project and vendor management experience preferred
- Experience supporting multi-vendor technologies across edge, access and core networks preferred
- Excellent understanding of networking fundamentals including but not limited to application transport, Routing protocols, Switching, Trunking, EVPN, VXLAN, MPLS, IP, Ethernet, Optical, GPON, LAN/WAN, Multicast, HLS, Wi-Fi Access points, ACL's, as well as DHCP and PPP based services.
- Responsible for maintaining a broad level of hardware, software, cloud and network security measures knowledge covering all equipment and technologies managed by the department
- Responsible for maintaining a high level of knowledge in specific areas as designated by the Supervisor and Manager
- In-depth knowledge of all vendors utilized, including but not limited to Juniper, Cisco, Calix, ADVA, Hitron, CASA and Arris
- Ability to learn new products from new vendors rapidly
- Network Diagramming proficiency
- Shared responsibility for optimizations to control costs and maximize network performance
- Excellent trouble shooting skills
- Understanding of how to do an in-depth Protocol Analysis
- Requires good communication skills interacting with persons with various levels of technical skills and knowledge
- Execulink requires successful candidates to complete clear background screening and provide proof of COVID-19 vaccinations as approved for use by Health Canada

How to Apply

Submit your cover letter and resume in confidence to work@execulinktelecom.ca

In your cover letter, tell us why you would be an awesome fit for our Network Administration team!

Execulink appreciates all applications, however, only those selected for screening and interviews will be contacted.

About Us

At Execulink Telecom, the largest locally owned independent telecom company in Southwestern Ontario, our only goal is to enhance your lifestyle at home, work and play. As we grow rapidly, we have an unwavering commitment to continue to build a positive team, with a friendly, family spirited approach. The selection of exceptional talent is important to us! When you join Execulink, you're joining a team that's focused on not only providing an AWESOME experience to our customers, but to our employees as well. We live and breathe our Mission, Vision and Values, and are searching for individuals who are excited to contribute and do the same!

Execulink Telecom is an equal opportunity employer that is committed to inclusive, barrier-free recruitment and selection processes. If contacted for an employment opportunity, please advise Human Resources if you require accommodation.