

**Systems Administrator
Full-time, Permanent
Woodstock, Ontario**

An IT smooth operator who keeps integrated applications and services running, and customers and employees connected...

You are the Systems Commander (aka Systems Administrator)

As a Systems Administrator you'll be joining a talented Systems Operations Team that supports multiple diverse services provided to our customers. From video signal processing and SIP-based phone services to Linux-based services, you'll be responsible for projects, maintenance, and day-to-day tasks that keep our systems running smoothly. As a final point of escalation for the rest of the business, you'll play a critical role in troubleshooting issues and implementing new services and technologies.

You will be expected to plan, design, analyze, and provide technical support for all Linux-based communications systems and group of systems. You'll be called upon to conduct research and evaluations of new systems/services and recommend purchase of systems equipment and software. The ideal candidate will have strong troubleshooting skills and will provide exceptional internal and external customer service.

This role does not support Windows-based environments and is primarily focused on Opensource Linux-based applications and services.

Position Details:

- Full time position, with primary hours between Monday to Friday 8:00 AM to 4:30 PM
- Hybrid work opportunity with primary work location based in our Woodstock Headquarters
- Rotational on-call support, and overnight maintenance (between 1:00 AM and 6:00 AM) is required
- Will require travel to Data Centre & Central Offices throughout South-western Ontario including the GTA

Work for a company that supports what is most important to you.

At Execulink, we live our Values. We build up our community by giving back through community donations that matter to you. Check out our [Humans of Execulink](#) Blog to see why our employees love being part of this awesome team:

<https://www.execulink.ca/blog/tag/humans-of-execulink/>

What We Offer

Our awesome total compensation package includes perks and benefits such as:

- Competitive starting salary
- A culture that supports your growth and needs, with flexible hybrid work options
- Opportunity to grow your compensation through our referral bonus plan
- Matching RRSP contributions to grow your savings
- A Comprehensive benefits plan including medical, dental, drug, and vision coverage
- Discounted Execulink services for your personal use

- Tuition reimbursement
- A Health & Wellness Program, which includes \$300 to be spent on your personal wellness
- Interest free equipment loans to stay current with your personal tech needs

Duties include, but are not limited to:

- Responsible for the design, configuration and implementation of systems equipment and services that create and support the products that Execulink offers
- Responsible for proper design, installation and maintenance of all systems infrastructure and new products and services
- Troubleshooting, diagnosing and resolving hardware and software issues reported from staff or from monitoring systems.
- Pursuing support with Third Parties as required
- Performing on-site work when required where any equipment that may be support is located
- Reviewing/creating documentation including design drawings and training other staff to work with the tools and services provided
- Implementation of services
- Escalated Troubleshooting
- Software Updates of relevant systems
- Development of new services and technologies.
- Develop in-depth understanding into third party tools, and able to work around gaps in functionality as required.
- Any other duties as may be assigned from time to time

What You Offer:

- College or University is preferred. Demonstrable significant experience may be considered with minimum of High School Diploma
- Valid Class G Driver's License and access to reliable transportation
- Requires education and/or experience demonstrating a capacity to learn complex concepts and apply them in real world situations
- CompTIA Linux+ certification required
- Red Hat Certified System Administrator (RHCSA) preferred
- Certified OpenStack Administrator (COA) preferred
- Extensive experience Linux KVM preferred
- Experience with Ansible automation preferred
- Experience with SNMP-based monitoring system including Nagios, Zabbix, MRTG
- Ability to learn new products and technologies from new vendors rapidly, and adapt quickly to changing situations as they occur
- Network Diagramming proficiency
- Strong communication skills interacting with persons with various levels of Technical Skills and Knowledge
- Experience with SIP and voiced based services preferred
- Project and vendor management experience preferred
- In-depth knowledge of all vendors utilized, including but not limited to Metaswich, Calix, Openstack, Polycom, Cisco, Juniper, Nokia and Arris
- In-depth knowledge of all technologies utilized, including but not limited to SIP, MGCP, Multicast, HLS, DASH, MOCA, VM, SMTP, DNS, Optical, Ethernet, Wi-Fi Access

points, ACL's, DHCP, PPP based services and Networking protocols TCP/IP, OSPF, BGP

- Experience supporting multi-vendor technologies across edge, access and core networks preferred
- Execulink requires successful candidates to complete clear background screening and provide proof of COVID-19 vaccinations as approved for use by Health Canada

How to Apply

Submit your cover letter and resume in confidence to work@execulinktelecom.ca today
In your cover letter, tell us why you would be the right addition to our team!

About Us

At Execulink Telecom, the largest locally owned independent telecom company in Southwestern Ontario, our only goal is to enhance your lifestyle at home, work and play. As we grow rapidly, we have an unwavering commitment to continue to build a positive team, with a friendly, family spirited approach. The selection of exceptional talent is important to us! When you join Execulink, you're joining a team that's focused on not only providing an AWESOME experience to our customers, but to our employees as well. We live and breathe our Mission, Vision and Values, and are searching for individuals who are excited to contribute and do the same!

Execulink Telecom is an equal opportunity employer that is committed to inclusive, barrier-free recruitment and selection processes. If contacted for an employment opportunity, please advise Human Resources if you require accommodation.