execulink



A Complete Guide to Execulink's Fibre Installation Process

To help you prepare for the upcoming Fibre activities in your area, check out our step-by-step overview below!

Planning

- Before we can begin construction, we first have to assess the area and obtain permission from the town.
- We will mark your property with coloured paint or flags to identify any underground utilities.

Construction

- Our construction team will begin building Fibre in your neighbourhood.
- We use minimally invasive and trenchless construction methods to bury the Fibre cables underground along your street.

Installation

- Our team will jet Fibre through the microduct and leave it coiled above ground by the road in front of your house, ready for the installation appointment. You do not need to be home for this to take place.
- A small grey box will be mounted on the side of your house; its job is to connect the Fibre outside to your internal home wiring.
- A temporary Fibre line will run above ground from the street to your home to provide you will service as quickly as possible. Visit **fibre.execulink.ca** for more information about this process.
- Any additional underground utilities on your property such as sprinkler systems, electric dog fences, and wires will be identified.
- The Fibre will be connected internally at your hydro panel, utilizing your existing home wiring.
- An ONT (Optical Network Terminal) will be mounted along with any other hardware required to service your home.
- A modem/router will be installed.
- Any additional underground utilities (such as dog fences or sprinkler systems) will be identified.

Cleanup and Fibre Line Burial

- We will return 2-3 weeks following your final installation to bury your Fibre line underground. Please note, it may take several months following the ground thaw to bury all lines laid from November - April.
- Any outstanding holes and areas of your lawn that were disturbed will be repaired with topsoil and grass seed.

We are so excited to bring Fibre to your community! If you have any questions please do not hesitate to connect with us at **1.866.765.2282** or **customercare@execulinktelecom.ca**. To learn more about Fibre visit **fibre.execulink.ca** today!