

Planning & Engineering Technician

Execulink Telecom - Burgessville, ON

At Execulink, Success is up to you!

About this Opportunity

You will primarily be responsible for implementation, installation and repair of our services. This includes, but is not limited to, Voice, Data and Video over various mediums including fibre, copper and wireless solutions.

Position Details:

- Permanent full-time, forty (40) hours per week.
- Regular hours 8:00 a.m. - 4:30 p.m., weekdays, and weekends when necessary to meet customer service level requirements.
- Must have ability to work flexible hours as demanded by the system

Duties include, but are not limited to:

- Assist with assessment, budgeting, planning and implementation of all outside plant materials, such as new remotes, and upgrades of existing infrastructures, inclusive of initial planning, permits, equipment purchases, material purchases, inventory for materials, fibre assignments, power systems, equipment racks, cable management, etc. both in the field and in the Central Offices, as well as cost estimation for system components, implementation and operation
- Prepare order, issue PO's and maintain inventory of equipment for customer premises equipment (CPE), facilities, access networks, or backbone networks
- Help define timelines for the migrations, expansions, upgrades for the entire Fibre Network and Wireless Network. Make intelligent contributions to create the "Plan."
- Investigate MDU's to determine best way to service
- Work with various internal departments including Marketing, Sales Support, Outside Plant Technicians and Sales to ensure efficient and effective implementation
- Consult with users, administrators, and engineers to identify business and technical requirements for proposed system modifications or technology purchases
- Implement system renovation projects in collaboration with technical staff, engineering consultants, installers, and vendors
- Implement or perform preventive maintenance, backup, or recovery procedures
- Install, or coordinate installation of, new or modified hardware, software, or programming modules of networking systems
- Monitor and analyze system performance, such as network traffic, security, and capacity
- Test and evaluate hardware and software to determine efficiency, reliability, or compatibility with existing systems
- Review and evaluate requests from engineers, managers, and technicians for system modifications.
- Document user support activity, such as system problems, corrective actions, resolution status, and completed equipment installations
- Develop, maintain, or implement networking disaster recovery plans to ensure business continuity
- Be an active back up resource for all Customer Service Installation Technicians (Wireless, FTTH, Telco, Integrations)
- Frequent travel across our coverage area and perform on-site visits
- Any other duties as may be assigned from time to time

You Offer

- Minimum 3 years relevant work experience, including project management
- Working knowledge of Telco, Wireless, Fibre to the Home procedures, inside & outside plant facilities and regulatory standards primarily pertaining to wireless (industry Canada), business management principles involved in strategic planning, resource allocation, production methods, and coordination of people and resources
- Excellent communication, interpersonal skills, teamwork and collaborative abilities
- Working knowledge of network technology, architecture and elements, maintenance practices/ routines on network elements and repair practices, policies, and procedures
- Demonstrated ability to successfully manage multiple projects, planning and organizing to meet scheduled deadlines
- Demonstrated effective decision-making skills while under limited supervision.
- Ability to identify complex problems, critically evaluate and provide effective solution options to implement
- Ability to perform the essential duties of the job which include climbing high towers, lifting and carrying up to 50 lbs, clearly identify coloured cables, as well as working in adverse weather conditions
- Skilled in performing cabling, mechanical jobs and the use of power tools
- Certification in climbing and/or tower rescue is an asset
- Must be willing to travel with occasional overnight stays (up to 1 week) for training and development
- Fibre splicing and testing is an asset
- Must be open to completing and passing the following training: Fall Arrest, Emergency First Aid and Ladder Training
- Must have a valid Class G Driver's License and reliable transportation

What We Offer

- Full benefits package including medical, dental, vision, retirement savings, health & wellness program, employee discount plan, tuition reimbursement program & interest free computer loans!
- A rewarding, challenging, and fun place to work, and all of the benefits that go along with it!

How to Apply

- In your cover letter tell us why you think you would excel as a member of our team!
- Submit your cover letter and resume in confidence to work@execulinktelecom.ca **no later than 4:00 p.m. Friday, January 11, 2019.**

Not the right fit this time? Follow us on our social media pages!



[Facebook](#)



[LinkedIn](#)



[Twitter](#)

About Us

At Execulink Telecom, the largest locally owned independent telecom company in Southwestern Ontario, our only goal is to enhance your lifestyle at home, work and play. As we grow rapidly, we have an unwavering commitment to continue to build a positive team, with a friendly, family spirited

approach. The selection of exceptional talent is important to us! When you join Execulink, you're joining a team that's focused on not only providing an AWESOME experience to our customers, but to our employees as well. We live and breathe our Mission, Vision and Values, and are searching for individuals who are excited to contribute and do the same!

Execulink Telecom is an equal opportunity employer that is committed to inclusive, barrier-free recruitment and selection processes. If contacted for an employment opportunity, please advise Human Resources if you require accommodation.