

## QUICK CONNECT GUIDE

# VOIP PHONE OVER DSL

## MODEM/ROUTER & ATA

VIEW OUR HELP VIDEO AT [EXECULINK.CA/VOICE-DSL-SETUP](http://EXECULINK.CA/VOICE-DSL-SETUP)  
OR CALL 1-877-393-2854

### STEP 1: DOUBLE CHECK

Make sure you have the following required components before proceeding.

#### High Speed Modem/Router & Power Adapter

NOTE: You will have either the AR-5312u Modem/Router or the VR-3060 Modem/Router with minor differences in setup.



#### Ethernet Cord & Telephone Cord



#### VoIP ATA, Power Adapter & Ethernet Cable



Please note: You should also have an extra telephone cord of your own connected to your phone.

### STEP 2: SET UP THE MODEM

Connect one end of the grey telephone cord into the grey DSL port in the back of the modem/router and the other end into your wall jack, which should be no further than six feet away.

Please note: Telephone extension cords should not be used to connect the modem/router to the telephone jack.



### STEP 3: TURN ON MODEM

1. Connect the power adapter to the modem/router. Turn it on and wait up to fifteen minutes while the modem/router downloads software updates.

Please note: It is important NOT to turn off the modem/router while this is happening so as not to cause any malfunctions.

2. After fifteen minutes the following lights should be lit green on the front panel of the modem/router:

- Power (on)
- WIFI (on or blinking)
- Internet (on or blinking)
- DSL (on)



### STEP 4: SET UP THE ATA

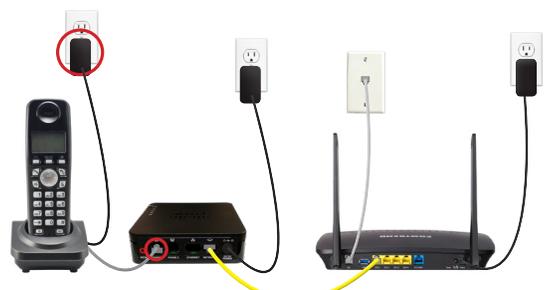
1. Plug a supplied Ethernet cable into the yellow ETH1 port of the modem/router.
2. Plug the other end of the cable into the Network port of the VoIP ATA.
3. Plug in the ATA's power adapter into the back of the ATA and the other end into a wall outlet.
4. Check to ensure the ETH1 light on the modem/router has turned on and that the power and Internet light (  ) on the VoIP ATA are also lighting up green. It is normal for both these lights to flash.



Please note: It can take up to 10 minutes to sync these devices.

### STEP 5: TEST YOUR PHONE

1. Plug your telephone cord into the Phone 1 port on the back of the ATA and the other end into your phone.
2. If you use a cordless telephone, please ensure the cordless base station's power adapter is also plugged into a working electrical outlet.
3. Pick up your phone and check for a dial tone. Make an outgoing call to test.
4. a) If you are keeping your phone number, dial 1-877-393-2854. If there is no answer, please leave a voicemail message with your name, phone number and tell us if the ATA is connected. An Execulink representative will call you back within 1 business day at which point your phone will be fully operational.  
b) If you are using a new phone number, congratulations— your new phone is ready for use!



**NEED HELP?**

CALL 1.877.393.2854  
VISIT [SUPPORT.EXECULINK.CA](http://SUPPORT.EXECULINK.CA)