

Store Representative (Location Floater)

About This Opportunity

As a Store Representative, you will be the face of Execulink at our different storefront locations. You're key in building and maintaining our relationship with our customers through the delivery of an AWESOME sales and service experience.

You'll provide exceptional customer service through accurate and efficient processing of requests, clear communication and coordination with other departments as required. Customer requests will range from hardware pick up and return, payments, account updates, service education and some technical support. You'll build positive customer relationships by attending open houses and community events.

You will identify sales opportunities and hand off customers to our Sales Representatives. When the Sales Representative is not in the office or servicing other customers, you will sell our products and services based upon completion of a thorough needs analysis, ensuring you satisfy the customer's needs.

What You Offer

- Flexibility to work a variety of shifts at our different storefront locations – Woodstock, Port Dover and Delhi - as scheduled; including some evenings and Saturdays to support with operational need and special events
- Demonstrated successful customer service experience
- Sales experience would be an asset
- Excellent people skills
- Ability to live our Mission, Vision and Values
- Demonstrated proficiency in a Windows PC environment, combined with demonstrated keyboarding and data entry abilities
- Valid Class G Driver's Licence and access to reliable transportation
- High school diploma or General Education Diploma (GED); secondary level education preferred

What We Offer

- Competitive compensation
- Full benefits package including medical, dental, vision, retirement savings, health & wellness program, employee discount plan, tuition reimbursement program & interest free computer loans!

How to Apply

Submit your cover letter and resume in confidence to work@execulinktelecom.ca, no later than 4:00 p.m. Wednesday, December 5, 2018

Execulink Telecom is an equal opportunity employer that is committed to inclusive, barrier-free recruitment and selection processes. If contacted for an employment opportunity, please advise Human Resources if you require accommodation.

Not the right fit this time? Follow us on our social media pages!



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About Us

At Execulink Telecom, the largest locally owned independent telecom company in Southwestern Ontario, our only goal is to enhance your lifestyle at home, work and play. As we grow rapidly, we have an unwavering commitment to continue to build a positive team, with a friendly, family spirited approach. The selection of exceptional talent is important to us! When you join Execulink, you're joining a team that's focused on not only providing an AWESOME experience to our customers, but to our employees as well. We live and breathe our Mission, Vision and Values, and are searching for individuals who are excited to contribute and do the same!

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